

Case Study:

Computer Network Slowness and Low Productivity from Staff

Business Issue

A Staffing Company was having issues with slow computer systems. After evaluating the network, it was determined that the current hardware was not the issue. The network was noted to have a problem with virus and spyware that was slowing down the network. The current anti-virus solution was not performing to the current needs of the network. Need to find a solution that would provide centralized management of the anti-virus and anti-spy ware solution, and to provide for SPAM that was also deemed to be a source of the virus and spyware solution, and one that would allow industry applications and databases to run smoothly.

Solution

After evaluation several combination solutions, it was determined that the best solution for this Staffing Company was to uninstall the previous anti-virus solution and to install Trend Micro's Neat Suite Advanced. This solution is a complete solution combining top performing anti-virus software, anti-spyware and configurable anti-SPAM solution. The centralized management consol provides an easier, lower cost administration for all three solutions.

Results

The Staffing Company was seeing improved overall speed of the network, lower administration cost by being able to see potential threats to the entire network in one easy to administrate consol. The users were experiencing lower SPAM in the Inbox, and fewer virus and spyware outbreaks. The network performance improvement was noticed by users in seeing faster file access, quicker print times, and less time dealing with unwanted SPAM.



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