

Case Study:

Mobile Communication

Business Issue

A Development company was looking for a way to allow users to access email while scouting new locations. The users needed a secure way to access their email for communication with their respective office staff, the ability to have the office staff change their calendars as necessary and easily communicate this to the users outside the office quickly and easily and in real time.

Solution

The solution was to deploy Blackberry's to the users who are frequently out of the office. To keep the users up to date in real time, the Blackberry Enterprise server was determined to be the proper way for the data to be sent to the user phones. The Blackberry Server allows for minor user intervention once configured properly. Once the phones are connected to the server, the communication between server and phone is secure and real time.

Results

Communication with the users are out of the office is greatly improved. Users are able to quickly respond to email using their own email address and have been accessing their calendar in real time. Communication with the users is secure and users are only limited to their cell coverage. Users who have been traveling outside of the country have also been able to enjoy the same real time access to their email, calendar, and contacts.



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