

Case Study:

Standardized work environment

Business Issue

After years of being misled as to how the company should deploy technology. This company had a fairly large environment for small business. They were suffering from multiple work inefficiencies and problematic technology solutions that were not industry standards. This led to a serious drain on company resources. They needed a plan to standardize the entire technology scope for their business, from the ground up, and they needed to do it over time due to limited financial resources.

Solution

A new server Dell Poweredge server was installed to replace the current servers that were performing poorly and not able to handle daily user tasks. A daily backup system was installed that included a new Quantum LTO2 tape drive and removable tapes were stored offsite for physical damage or theft protection. The custom made workstations that were very problematic were slowly phased out with workstations made by major manufacturers like Dell and Lenovo that included three year warranty. The network equipment that was off the self from a local electronics store was replaced by an industry standard, Cisco Systems, which is only ordered directly. It has the capability to use a much higher degree of security and configurability.

Results

- Office inefficiencies are no longer being caused by technology and has allowed for more productivity
- The company has saved thousands of dollars in downtime and repair costs
- The new environment has stabilized the work environment and has allow the company to grow instead of stagnate

This solution was a long and tedious process because of the deep investment the company had to a flawed and short sighted previous technology plan. The new technology plan has allowed for growth both in terms business and technological.



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