

Case Study:

A Backup Solution to Bridge the Gap

Business Issue

Changes in use of email and other applications had lead a caused a huge increase in the non-profits data needing to be backed up. Funding had already been allocated for update of the backup software, but funding for a larger hardware backup solution would have to wait. The solution would have to be inexpensive, secure and allow recovery of data that might have been lost up to 2 months ago. It should allow backups to be taken offsite for potential disaster recovery but should be easy to maintain as there is no regular IT presence onsite.

Solution

Upgrading from an older version of Backup Exec to Arcserve Backup 12 from Computer Associates, along with some inexpensive, but very large external drives, using Arcserve's ability to backup to a File System Device allowed the company to have a reliable backup during the interim period before being able to buy a new backup tape device that would meet present and future needs. Arcserve backup security allows the backup to be password protected or encrypted for security, a backup rotation can be set up to allow restoration of files accidentally deleted or corrupted, even if is not noticed for a long period. Disaster recovery and ease of use requirements will be fulfilled.

Results

The company was able to move forward with confidence without fear of data loss and the corresponding loss of work hours that lack of a backup could bring, while still keeping a tight hand on the company purse strings. Backups were fast, reliable and secure. The executive secretary that was tasked with verifying the backup was complete liked the email notification that Arcserve Backup allowed and was easily able to swap the external backup drives and put one in her briefcase to take offsite, allowing good disaster recovery.



APERIO
Information Technology Administrators