

## Case Study:

### Help, I deleted a file, again!

#### Business Issue

A law firm that created a very large number of files, including scanned documents found that it was routinely deleting, losing or corrupting files. There was no daily IT presence and recovery from tape was time consuming and costly.

#### Solution

The Microsoft Small Business server has a component called Shadow Copy that can be implemented. Shadow Copies of Shared Folders enables you to prevent data loss and simplify file recovery by creating and storing copies of files and folders on your network at predetermined time intervals. Implementation of the Shadow Copy Client on all computers allows a user to recovery files right from their own desktop.

#### Results

Users were able to recover deleted or lost files file simply, without having to call for a technician to come out and restore from backup. Billable hours increased because case work was able to continue uninterrupted and work was completed in a timelier manner.



**APERIO**  
Information Technology Administrators